

Rochester Institute of Technology

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#Table of Contents

Page 06	Abstract
Page 07	Proposal
Page 08	Research
Page 09	Content Organization
Page 10	Site Architecture
Page 11	Flow Chart
Page 12	Navigation Design
Page 13	Visual Theme
Page 14	Prototype
Page 16	Usability Test
Page 17	Conclusion
Page 18	Bibliography
Page 20	Credits
Page 21	Glossary
Page 26	Contact Information
Page 27	Thesis Project

Abstract

A study of cross-platform issues with a focus on visual elements of web design.

Different platforms and browsers render text and images differently. Therefore, web designers should know how to deal with these types of media. Many web designers use the Macintosh, and the majority of the users are on the PC.

This thesis project examines the visual elements of web design consisting of fonts, colors, and graphics and how they change between the PC and Mac. The two major browsers used by people to surf the web are Internet Explorer and Netscape Navigator and they also cause problems with consistency.

Resolution differences cause font problems. Knowing the default system resolution to specify with Cascading Style Sheets (CSS) can be a solution. Gamma and system palette differences between platforms cause color problems. Changing gamma settings is helpful to simulate other platforms for image correction. Using Web safe color, a standard for the web, is a solution for system palette differences. GIF and JPEG file formats are the most commonly used web graphic formats. If browsers support PNG format in the near future, designers can take advantage of it.

Testing often in target platforms and browsers and allowing enough time for any necessary change is the best solution. Test for as many variable as possible.

KEYWORDS: cross-platform, Web, font, color, graphic, browser, gamma, resolution, Macintosh, PC, CSS, GIF, JPEG, PNG

Proposal

The problem I am trying to solve is cross-platform differences in developing web sites within Macs and PCs. Many multimedia designers work on the Mac but the majority of users are on the PCs. So multimedia applications should be carefully prepared for the PC as well as Mac.

To solve the problem, I am first going to look up reference books, web sites and second, I will experiment in various ways based on research gathered. This will be done by visual elements of the web design such as font, color, and graphics.

The final output will be an informational application about solving cross-platform problems in the form of a web site because this kind of information should be updated frequently and is easily accessible to those who would benefit from the information the most.

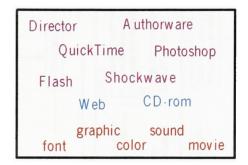
Research

The reason I chose this topic as my thesis project is that whenever I had a cross-platform problem during my course work, I could not find easy solutions. Even though there was a lot of information out there, it was actually not enough information for me. It was just raw data that was not easy to understand, because many of the solutions are not hands-on and are too technical. I needed to understand and interpret the information on my own in order to see how to solve the problem from a design perspective.

The first place I looked up information was on the Internet. I used it the most, because it was convenient and updated often. Unfortunately, because anyone can publish anything on the web the information was sometimes incorrect. In fact I got confused with a couple of topics, because sometimes authors had conflicting opinions on the same topic. In that case, I experimented with the ideas presented and made a decision. That means that the solutions in my thesis could be wrong and they should and will be updated.

X Content Organization

When I proposed my thesis project, I included almost every element of multimedia (not only the web but also stand-alone media). As soon as I started my research, I realized that I was too ambitious. Fonts on the web alone can be an independent subject for a thesis. So I decided to focus on the visual elements on the web, which I thought more essential, because the web still depends on the narrow bandwidth and because it is a type of multimedia.



1. Categorizing

I categorized elements into three main topics, --fonts, colors, and graphics and asked questions or addressed related subjects about problems that I have encountered during developing designs for the web.



2. Example

I made graphical examples that explain the problem.

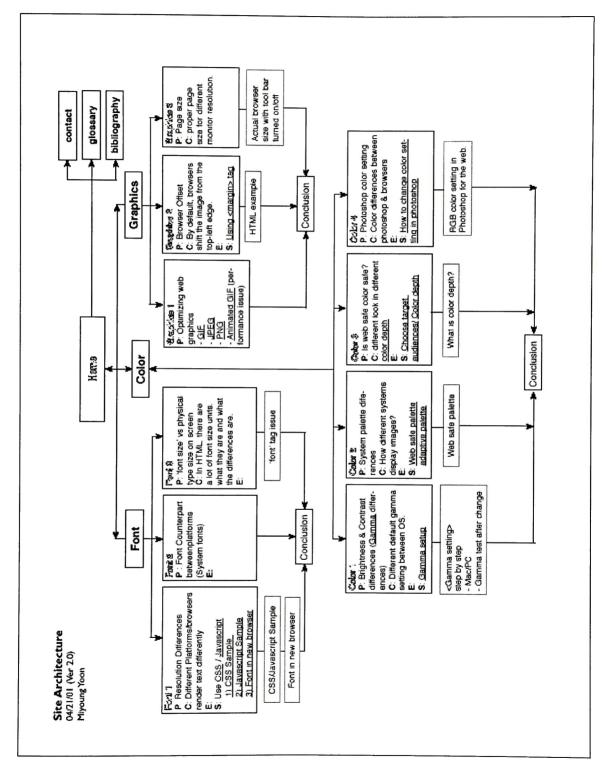
3. Solution

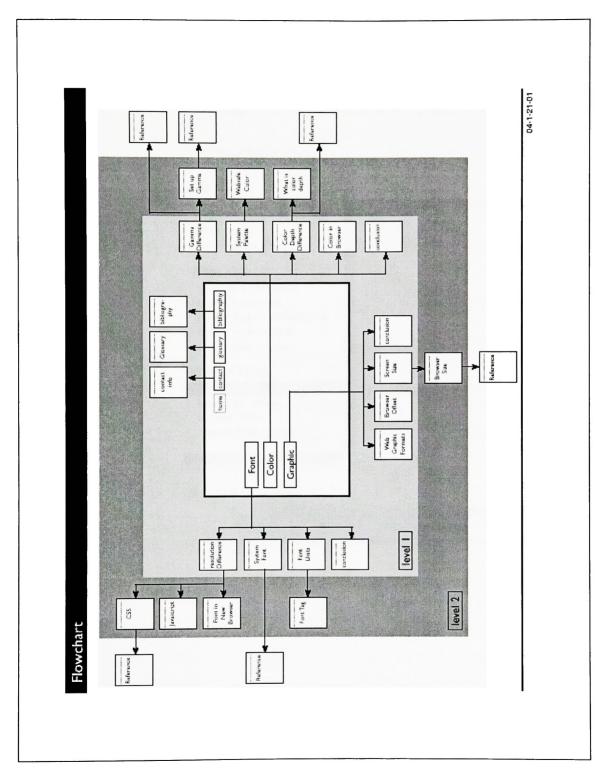
I suggested solutions, which I learned from research.

4. More Information

Since I wanted the page to have concise information, I made another page to explain the concept in depth.

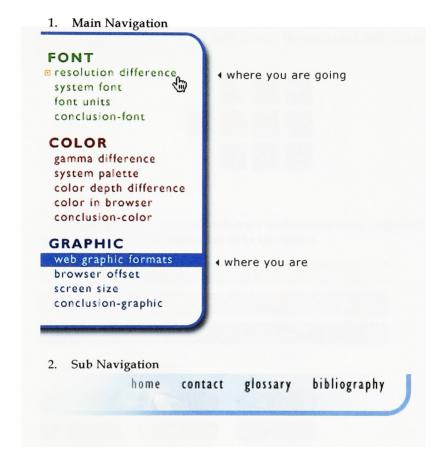
Site Architecture





₩ Navigation Design

This site has two navigation systems. The main menu (fonts, colors, and graphics) on the left and a sub menu (home, glossary, contact, and bibliography) on the top of every page. I let the users know where they are and where they can go in more than one way (HTML title bar and color change) and allow access to all navigation from every page of the site.



¥ Visual Theme

1. Fonts

I chose Verdana for the contents typeface because it is designed for screen readability when it is small. I chose Gill Sans for the navigation text because it is easy to read and complements Verdana.

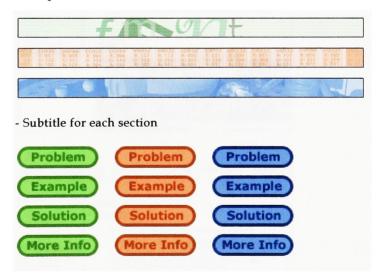
2. Colors

I used three (R,G and B) different color schemes for each main category, but tried to keep it simple using grayscale and mono tone color because I did not want my graphics to compete with the contents which contain a lot of colorful examples.



3. Graphics

I chose images that represent each topic and used in every page in the same position with the same size to be consistent.

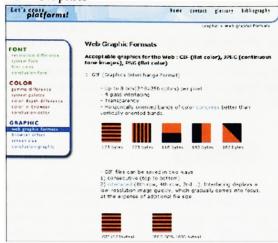


X Prototype





4. Graphics



5. Contact/Glossary/Bibliography



Usability Test

• Subtitle Graphics

Many of the users tried to click on the subtitle graphics because they have a traditional button shape. The users found out soon that they are just graphics because there were no cursor changes nor image swapping. I would like to keep this feature even though it might be confusing because this coincides with the round shape of the user interface and this can be found easily.



• Link to Glossary Page

At first, I made a link to the Glossary Page to explain difficult terms in a new browser window. This can cause some confusion, because you can jump to any page from the Glossary Page too. Instead, I decided to make a small pop-up window instead of opening the Glossary Page in a new browser window.



16

Conclusion

Developing the web site for cross-platform users is getting easier and easier because browser companies have given a good amount of effort to overcome the gap.

During the developmental process of the web site for my thesis project, I suffered from browser differences rather than platform differences. They do not seem to compromise with each other for their users. They only try to make their things fancy, innovative, and different. Even worse, they release NEW versions too often. I tried to cover cross-browser issues in my thesis as much as possible, but it is definitely another issue.

In the future, I would like to expand my research to cross-browser issues as well as other elements of the web design, such as audio and video.

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♯ Credits

Software used

- Adobe Photoshop 6.0 Macromedia Dreamweaver 3.0
- Macromedia Flash 4.0

Adobe Gamma The utility created by Adobe Systems, Incorporated for calibrating and characterizing your monitor, resulting in the creation of an ICC device profile for use in Adobe Photoshop, Adobe InDesign, Adobe Illustrator, and all other ICC-aware applications. For more information on Adobe Gamma, see the technical guide, "Using Adobe Gamma."

Adobe PostScript An object-oriented page description language developed by Adobe Systems, Incorporated. PostScript is widely used for pixel-based output devices (e.g., imagesetters).

Adobe RGB (1998) The RGB working space created by Adobe Systems, Incorporated that provides a fairly large gamut of colors and is well-suited for documents that will be converted to CMYK.

Animated GIF A GIF graphic file, which consists of two or more images shown in a timed sequence to give the effect of motion.

Bandwidth The capacity of a network to transmit data over a particular connection at a particular time, based on the weakest connection

Browser A software program that retrieves and displays Internet documents

Bitmap Image A graphic image stored as a specific arrangement of screen dots, or pixels. Web graphics are bitmap images. A graphic which is defined by specifying the colors of dots or pixels which make up the picture. Also known as raster graphics. Common types of bitmap graphics are GIF, JPEG, Photoshop, PCX, TIFF, Macintosh Paint, Microsoft Paint, BMP, PNG, FAX formats, and TGA.

Brightness (1) The amount of light reflected by a surface. (2) The intensity of a light source. (3) The luminance of a color.

CMYK Abbreviation for cyan, magenta, yellow, and black; the inks used in process printing. They represent the subtractive color model, where a combination of 100% of each component yields black and 0% of each yields white. Cyan, magenta, and yellow are the subtractive complements of red, green, and blue respectively.

Color depth The number of distinct colors that can be represented by a piece of hardware or software. Color depth is sometimes referred to as bit depth because it is directly related to the number of bits used for each pixel. A 24-bit video adapter, for example, has a color depth of 2 to the 24th power (about 16.7 million) colors. One would say that its color depth is 24 bits.

Compression A method of packing data in order to save disk storage space or download time. JPEGs are generally compressed graphics files. Compression is a technique to make a file or a data stream smaller for faster transmission or to take up less storage space.

CSS Stands for Cascading Style Sheet, a new feature of HTML developed by the W3C. With Cascading Style sheets, both web designers and end users can create style templates (sheet) that specifies how different text elements (paragraphs, headings, hyperlinks, etc.) appear on a web page. Currently, not all browsers support CSS.

dithering The technique by which the gap between two pixels is filled with another pixel. The color of the added pixel is an average of two on either side of it to visually smooth the result. Dithering is generally used when not enough colors are available.

DNS Stands for Domain Name System. The DNS translates URL text addresses (such as grantasticdesigns.com) into a numeric Internet address (such as 201.214.12.6).

Font A font is a complete set of characters in a particular size and style of type. This includes the letter set, the number set, and all of the special character and diacritical marks you get by pressing the shift, option, or command/control keys. For example, Times New Roman Bold Italic is one font, and Times New Roman Bold is another font. Times New Roman is a single typeface.

Gamma The values produced by a monitor from black to white are nonlinear. If you graph the values, they form a curve, not a straight line. Gamma defines the slope of that curve at halfway between black and white. Gamma adjustment compensates for the nonlinear tonal reproduction of output devices such as monitor tubes. Gray Gamma 1.8 matches the default grayscale display of Mac OS computers. Gray Gamma 2.2 matches the default grayscale display of Windows computers.

GIF Acronym for Graphics Interchange Format; a commonly used graphic file format (e.g., for Web pages) developed by Compuserve, Inc. that can be either 1-bit or 8-bit, rendering from 2 to 256 colors or shades of gray.

Hexadecimal A numbering system which uses a base of 16. The first ten digits are 0-9 and the next six are A-F. Hexadecimal numbers are used to color web pages. For example, the hexadecimal equivalent for the color white is #FFFFFF.

HTML Stands for Hypertext Markup Language; a cross-platform textformatting system for creating web pages, including copy, images, sounds, frames, animation and more.

Hyperlink A hyperlink, more commonly called a link, is an electronic connection between one web page to either (1) other web pages on the same website, or (2) web pages located on another website. More specifically, a hyperlink is a connection between one page of a hypertext document to another.

Hypertext Hypertext is any text that can be chosen by a reader and which causes another document to be retrieved and displayed.

Interlace Storing partial data from a single graphic image in multiple

sequences. The purpose of interlacing is to have a partial image initially appear on screen rather than having to wait for the image to appear in its entirety. With interlacing, equally spaced sets of lines from the original image are stored together, and these sets appear one on top of the other in sequence.

JavaScript JavaScript is a scripting language developed by Netscape. JavaScript can make web pages more animated and dynamic in terms of graphics and navigation. One of the most common graphic JavaScript effects is called a mouseover, and JavaScript navigation is commonly created using drop-down menus.

JPEG Acronym for Joint Photographic Experts Group. Commonly used to indicate a pixel-based graphic file format, JPEG is actually a compression method used mostly for continuous tone images.

Lossless Compression In graphic design, lossless compression refers to a data compression technique where the file quality is preserved and no data is lost. Lossless compression is commonly used on GIF images, but can only reduce file size to about half of its original size. Lossy compression, by contrast, eliminates some data can further decrease file size.

Lossy Compression A term coined by graphics programmers to refer to a technique of shrinking file sizes by giving away some precision of detail. JPEG is an example of a file that is compressed this way. By reducing the so-called quality of a picture when you save it, you can make the file size smaller. Many photos can take of loss of fine detail before it becomes noticeable on a web page.

Meta-tag Meta-tags are HTML tags that can be used to identify the creator of a web page, what HTML specifications a web page follows, the keywords and description of the page, etc. The most common use of a meta-tag in online marketing is the keyword and description tags, which tell the search engines that index meta-tags what description to use in their search query results.

Pica: A unit of measurement traditionally equal to about 1/6 inch. (In some modern typesetting systems, a pica is treated as exactly 1/6 inch.) There are 12 points to a pica.

Plug-ins Additions to a software program that are installed at a later date to provide more functions

PNG Sands for Portable Network Graphics format. PNG is used for lossless compression and displaying images on the web. The advantages of PNG is that it supports images with millions of colors and produces background transparency without jagged edges. The disadvantages are that PNG images will not show up on older browsers, and still can be comparatively larger in file size than GIFs.

Point: A unit of measurement, often used to measure type size, equal to 0.013837 inch. Some modern typesetting systems consider the point to be 1/72 of an inch, or 0.013888... inch.

Ray Tracing a method that allows you to create stunning photo-realistic images on a computer.

RGB Abbreviation for red, green, blue; the colors used in displays and input devices. They represents the additive color model, where 0% of each component yields black and 100% of each component yields white. Red, green and blue are the additive complements of cyan, magenta, and yellow respectively.

Sans Serif A style of typeface that means "without feet." Common serif typefaces include Arial, Helvetica, AvantGarde and Verdana. The following graphic image shows sans serif typefaces the color intensity of an image. An image high in saturation will appear to be very bright. An image low in saturation will appear to be duller and more neutral. An image without any saturation is also referred to as a grayscale image.

Saturation The color intensity of an image. An image high in saturation will appear to be very bright. An image low in saturation will appear to be duller and more neutral. An image without any saturation is also referred to as a grayscale image.

Screen Font A part of the font suitcase (of Adobe Type 1 fonts), describes the shape of each character to the operating system so that the font can be seen onscreen.

Search Engine A search engines is a program that searches documents (i.e. web pages, which are HTML-documents) for specified keywords and returns the list of documents. A search engine has two parts, a spider and an indexer. The spider is the program that fetches the documents, and the indexer reads the documents and creates an index based on the words or ideas contained in each document.

Serif A style of typeface that has "little feet." Common serif typefaces include Times Roman, Garamond, and Palatino. The following graphic image shows serif typefaces.

TIFF Acronym for Tag Image File Format; the graphics file format first released by Aldus Corporation in 1986. TIFF is the standard file format used for most digital imaging programs. TIFF is a highly extensible format that allows image data to be tagged with additional information through an image file directory (IFD) which contains header-type information without actually being a part of the file's header. TIFF can be used for black-and-white, grayscale, RGB, and CMYK images. TIFF can be uncompressed or may use any of a variety of compression methods, though TIFF most commonly uses LZW compression.

Typeface A typeface contains a series of fonts. For example, the typeface Arial contains the fonts Arial, Arial Bold, Arial Italic and Arial Bold Italic.

URL URL stands for Uniform Resource Locator and is an address referring to an HTML document on the Internet. In other words, it is the address of your website on the Internet. The syntax of a URL consists of three elements:

* the protocol, or the communication language, that the URL uses;

Vector Graphic A graphic image drawn in shapes and lines, called paths. Images created in Illustrator and Freehand (graphic design software) are vector graphics. They are usually exported to be bitmap images.

Web site or Website A website is a collection of electronic pages formatted in HTML (Hypertext Markup Language) that can contain text, graphic images, and multimedia effects such as sound files, video and/or animation files, and other programming elements such as Java and JavaScript.

white point How the color white is reproduced. On a monitor, the white point is the combination of all three red, green, and blue phosphors at full intensity as measured by its color temperature in Kelvin. It is necessary as a reference point in calibration and characterization.

WYSIWYG Those who remember "The Flip Wilson Show" will remember one of the actor's personas, Geraldine, who frequently spouted the line, "What you see is what you get!" Apparently, "she" said that line often enough for it to become ingrained in the minds of early Windows programmers. Pronounced "whiz-zee-wig," the phrase's use in computers refers to the ability of a program to display fonts and other document formatting exactly as they will look when printed. In early Windows-based software, "WYSIWYG" programs were the exception rather than the rule.

< Resources >

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- Grantastic Design, "Glossary of graphics design and web page design terms" (http://www.grantasticdesigns.com/glossary.html)
Weisblatt, Adam, "Grossary surfing" Art of Ideas
(http://www.artofideas.com)

^{*} the domain name, or the exclusive name that identifies a website; and

^{*} the pathname of the file to be retrieved, usually an HTML document.

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