

## ID Replacement Project News and Updates

*Brief Student System, Lenel Door Entry and Food Service Outages Scheduled During Conversion Week*

One year after the ID Replacement Project Task Force set out to change campus database systems from using SSN as identifiers, RIT finally arrives at Conversion Week, May 29 – June 2. Considered the “least bad week” among all weeks within the academic year to have major system changes, Conversion Week marks a new path for RIT student systems and the way individual information is recorded and reviewed.

### System Downtimes Scheduled

All information systems, such as STARS, SIS, and Food Service, for example, are prepared for the final conversion transitions. A matrix of these systems and downtimes can be found on the ITS website <http://www.rit.edu/its/initiatives/sirp/index.html>

Some specific systems and down times:

**Student Systems** - Tuesday, May 30 and Wednesday, May 31

**On Base (Admissions)** - May 30, 31 and Thursday, June 1

**Web Services** - May 30 and 31

**Food Service** - May 31

**Door Access** - May 31

### Information Security Considerations

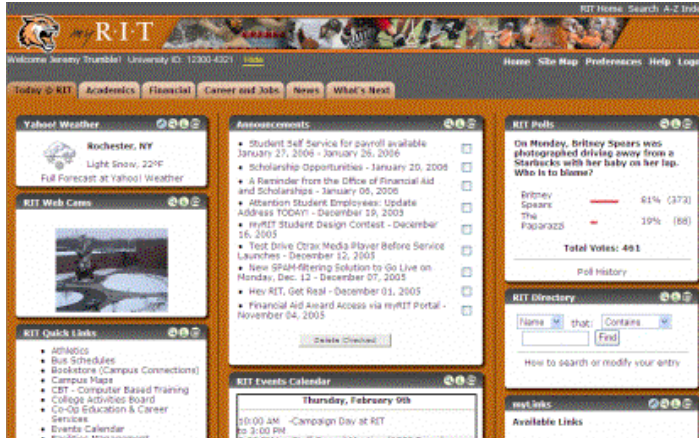
Review existing electronic databases and other electronic data (e.g., files, email messages, etc.) containing personal identity information such as SSN, name, etc. All files (old, new, backups, archived, etc.) containing SSNs, that are no longer needed, should be deleted, according to the Information Security Office (ISO). The ISO also recommends reviewing now any files that must be retained for government, legal or regulatory purposes, and to eliminate all unnecessary personal data fields. Ensure the files are adequately protected and in compliance with RIT Information Security standards. (A list of information security policies and practices can be found at: <http://security.rit.edu/>)

Reviewing current electronic databases and files and removing identifying information such as Social Security Numbers reduces the risk of personal identify exposure and any notification obligation. The ISO also stated that under the recently enacted New York State Information Security Breach and Notification Act (effective. Dec 2005), RIT is required to notify NYS and

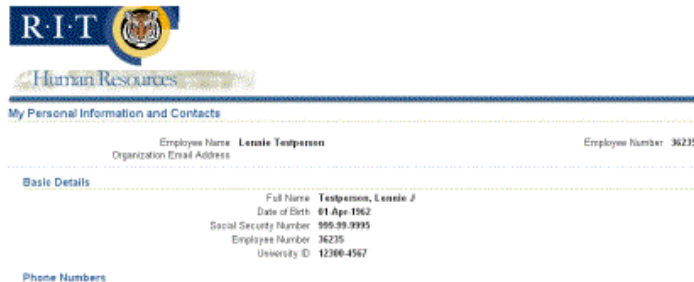
affected individuals if certain combinations of personal identity data in unencrypted electronic form are compromised or accessed by an unauthorized user (e.g.- a stolen laptop containing personal identity data).

## Where to Find the New University ID

For all members of RIT, the new University ID (UID) can be found on the **myRIT** portal. By logging into the portal using your RIT computer account username and password, you will find your UID in the upper, left hand corner of the main page.



Additionally, the UID can be found on the **Human Resources Oracle Self Service** page. This is also a secure site, needing user login information of username and password.



When picking up your new ID Card at the **Registrar's Office**, you can also request your UID from the staff.

## Picking up New ID Cards



New ID cards for faculty and staff can be picked up **now** at the Registrar's Office. For students who are on campus for summer classes or work, you can pick up your new ID Card throughout the month of May.

For residence hall and off campus students who will be on campus early in August, you can pick up your ID Cards starting **August 8**. At **Fall Move-in**,

residence hall students will have your card distributed at check-in through Housing Operations.

Faculty and staff returning after summer break can pick up cards upon their return to campus in late summer.

Starting **June 1, local alumni, family members** of RIT faculty and staff who use ID cards to access the Student Life Center and Library, as well as Athenaeum members, can have new cards re-issued upon demand. Visit the Registrar's Office during business hours and new cards can be printed.

## **Information from Campus Partners about Conversion**

### Registrar's Office

When handling walk-ins or call-ins to an office, the Registrar staff recommends not asking for SSN, but instead, ask for UID. If the individual does not know his or her UID, a name lookup is recommended. All forms processed by student service offices will need to have UID on them. The SSN will not be displayed on any reports, STARS screens, in SIS or faculty/staff advising. The UID will be displayed.

### Wallace Library

The smaller of the two magnetic stripes on the back of current ID cards holds money for copying at the Wallace Library. For new cards, copier money needs to be moved from the old card to the new. Library staff are available to help with this transition to ensure that money on the card is not lost.

### Human Resources

The Employee Number, which is different than the new University ID, is required for all EAFs for existing employees. Human Resources will obtain a new employee's SSN when the employee completes their I-9 form. The new UID will be created systematically after the employee is entered into the Oracle system. (Note: HR needs the EAF and the I-9 to complete the entry of the employee into Oracle.)

### Student Employment

The Student Employment eligibility process will remain the same: The I-9 Form will still require student social security number. Students applying for employment will still need to fill out an I-9 form with the Student Employment Office. (The I-9 does contain SSN). University ID will replace social security number on all other forms, correspondence, and reports. The hiring department will only need the University ID; they will not need SSN.

*International students* that currently have a '999' or '990' SSN will retain it as their temporary SSN. The '999' and '990' numbers will not be assigned after conversion. Future students without SSN will be assigned a UID as their Student ID. Their SSN will be blank. Employers of

foreign students without SSNs will receive an alert indicating that the students must pick up their paycheck at the International Student Services Office.

Students will continue to enter their current badge number(s) when clocking time in Kronos.

### Alumni

If alumni request copies of their transcripts, the Registrar's Office will do a look up using information provided, including social security number. The Alumni Office has done outreach to graduates of RIT via their online newsletter to ensure that alumni are aware of the system changes on campus. The Advance System is the system of record for the Alumni Office and retains records and historical data of graduates. The UID will be added to the Advance system.

Additional information from the different ID Replacement Project informational forums can be found on the ITS website: <http://www.rit.edu/its/initiatives/sirp/index.html>

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## **BlackBerry to Exchange Email and Calendar Service Now Available**

Have you been looking for a convenient way to access RIT Exchange Email from your BlackBerry? If you are one of the many people who have the popular mobile device but are unable to connect to RIT email and calendaring, things are changing for the better. BlackBerry users on campus can now connect to Exchange through a new service provided by ITS.

### **What is the BlackBerry Service?**

If you need to keep in touch with your e-mail and calendar while on the go, quickly send a text message, or look up information on the Internet all from one device, BlackBerry is able to deliver. Now with the added convenience of being able to connect to the RIT email system, the benefits to users have increased.

The BlackBerry service at RIT:

1. Gives you mobile, automatic and immediate access to your Exchange email
2. Helps you manage meetings while away from your desk
3. Lets you make appointments and delegate tasks

### **Who is eligible to receive the service?**

This service is available to RIT faculty and staff with a BlackBerry device. The service may also be available soon for students.

### **How do you take advantage of the service?**

To register for the service, contact the ITS HelpDesk at 5-4357, 5-2810 (TTY), or via the web at <http://www.rit.edu/its/help>. NTID faculty and staff should contact the NTID Help Desk at: 5-2200 (voice/TTY).

### **What are the associated costs?**

A one-time fee of \$70.00 is incurred for each individual account activation. When activating a new account, the ITS HelpDesk will need to have your department account number to charge the activation fee.

### **For those with a BlackBerry device and data plan through a service provider**

Contact the ITS HelpDesk to activate your connection to Exchange. HelpDesk staff will need to know the type of BlackBerry, email account information and department account number.

### **For those who will be purchasing a BlackBerry device in the future**

1. Purchase a BlackBerry device running v.4.0 of the operating system or better (purchased through Research in Motion or your wireless service provider).
2. Purchase a data plan from your wireless service provider. Note: *Voice plans are optional and are not required to use RIT's BlackBerry Service.*

### **Where can I get more information?**

1. Information about the service is available at [http://www.rit.edu/its/services/mobile\\_services/](http://www.rit.edu/its/services/mobile_services/).
2. General information about BlackBerry devices is available at <http://www.blackberry.com>. There are many BlackBerry models to choose from, and all will work with the RIT Exchange service. *[Note: ITS does not recommend any specific device or vendor at this time. Costs of the devices vary, as does the data service. You will need to ensure that you purchase an "Enterprise" device if you plan to synch the device with your Exchange account.]*

For general questions, please contact the ITS HelpDesk at 5-4357, 5-2810 (TTY), or via the web at <http://www.rit.edu/its/help>. NTID faculty and staff should contact the NTID Help Desk at: 5-2200 (voice/TTY).

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## **New Configuration Allows You to Use Outlook Off-Campus Without VPN**

By Omar Phillips, ITS HelpDesk, [omar.phillips@rit.edu](mailto:omar.phillips@rit.edu)

ITS would like to announce that you can now use RPC over HTTPS to make a MAPI connection to RIT without VPN!

That may be the most acronyms I have ever used in a single sentence.

Personal records aside, this announcement is a significant one. It is now **easier** to check your mail through Outlook from off-campus. If you check your email from home, or if you travel with your RIT laptop, you can make a small configuration change that will prevent you from having to log into VPN each time you want to launch Outlook.

Follow the link below for instructions on modifying your existing Outlook 2003 setup:

[RPC over HTTPS Setup Instructions](#)

For all email client setup instructions, visit:

<http://www.rit.edu/its/services/email/exchange>

If you have any problems with the setup, or if you have any questions, please contact the ITS HelpDesk. Contact information is located on the sidebar of this page.

*It is important to note that **Outlook 2003 is required** in order to use this feature. Also, a VPN (or on-campus) connection is still required in order to initially set up your RPC over HTTPS connection in Outlook.*

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## **RIT SAS software license information 2006-2007**

*By Dave Bradstreet, ITS Help Desk, Team Lead, [dave.bradstreet@rit.edu](mailto:dave.bradstreet@rit.edu)*

ITS maintains an annual academic subscription site license for SAS for Windows. SAS 9.1.3 is the latest version and brings you a complete suite of products for data access, data management, data analysis and data presentation. The license provides the opportunity for RIT faculty, staff and registered students to subscribe to a suite of SAS products. RIT's license for SAS has changed since previous years and we are now required to track usage that is related to teaching/research or for administrative purposes\*.

**A complete list of SAS 9.1.3 that is available can be found at:**

[http://www.rit.edu/its/services/software\\_licensing/sas.html](http://www.rit.edu/its/services/software_licensing/sas.html)

A limited number of SAS subscriptions are available at the ITS HelpDesk at a cost of \$143 for one year. The term of the current license is April 15, 2006 - April 14, 2007 (there was a delay in relation to the change in licensing). On payment of the subscription fee, you are provided with the CD media set and installation guide (pick up at the ITS HelpDesk). In addition, the license update is sent to you via email for SAS 9.1.3 for Windows. If you have already installed SAS 9.1.3 you will only need to purchase a new license, you DO NOT need to re-install the software.

If you wish to re-activate your SAS 8.2 or 9.1.2 installation, the update files will be provided by email. The cost for SAS 8.2 or 9.1.3 re-activation is also \$143 for one year.

The license forms are available at the ITS HelpDesk, online at <http://www.rit.edu/its/help/forms/> or you can request a form be sent via FAX. Be prepared to supply your department budget number or to provide a check payable to RIT for \$143. We cannot accept any cash payments for this service.

If you have questions call the ITS HelpDesk at 475-4357 or 475-2810 TTY. You can also submit a question on-line at <http://www.rit.edu/its/help>.

***Teaching & Research:*** As defined by SAS, software used for purposes of classroom instruction, academic research, and course work primarily related to customer's post-secondary degree requirements. Used by students, faculty, and staff supporting such use.

***Administrative Purposes:*** As defined by SAS, software used for purposes directly related to customer's operations as a post-secondary degree granting institution. This includes institutional research and any such use related to reporting about the University to the University. Such software may be used by customer's administrative employees (including faculty performing administrative duties) for such administrative purposes.

*SAS has chosen to separate licenses by these types of use, recognizing that these two distinct groups have very different software needs that we wish to address separately with greater benefits being provided to the teaching/research group. This includes free trainer's kits and higher education consulting to assist with course design, etc.*

## **ITS Length of Service Announcements**

### **Christine Montopoli Recognized for Five Years Service as ITS Communications Specialist**

By Greg Gardner, [greg.gardner@rit.edu](mailto:greg.gardner@rit.edu)

Please join ITS in congratulating Christine Montopoli on five years of service with RIT.

Christine, a Communications Specialist II, is responsible for maintaining the network and telecommunications infrastructure. At RIT, this network of once separate and now converging technology crosses multiple colleges, administration buildings and residential housing complexes.

When Christine first started at RIT as a transfer student, from the community college system, there was no wireless on the campus. "Now we're moving in voice over IP phones and technology." Originally from the Southern Tier-town of Corning, NY, Christine remained in Rochester and at RIT after graduation. "There were more job opportunities here," she said. While in her position she said it's the people and relaxed environment that have kept her here for the last several years. .

On any given day, you can find Christine and her co-workers in faculty or staff offices installing telecommunications equipment, working in the networking closets to install new wiring for phones or computers, installing wireless hubs in select areas on campus or upgrading equipment in network and telecommunications switch rooms. In her free time, Christine enjoys crafts,

antiques and volunteering at Scottsville Veterinary Adoptions, a non-profit organization dedicated to saving animals.

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### **Mark Kimble Observes Five Years in ITS Technical Support Services as Accomplished Jack-of-all-Trades**

By Greg Gardner, [greg.gardner@rit.edu](mailto:greg.gardner@rit.edu)

Mark Kimble, Communications Engineer III with ITS Communication Services, is celebrating 5 years of service with RIT. Mark's duties run the gamut from managing communications implementations for large building projects to helping users better utilize RIT's significant investment in communications infrastructure. He is well suited for his jack-of-all-trades role where each day brings a new and different challenge.

Mark joined RIT in February of 2001 coming from a role supporting IT operations in a local Fortune 500 company. In his spare time Mark, when not chasing his two young boys ages 5 and 3, likes to backpack, rock climb, woodwork and once upon a time fly an airplane or two.

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### **John Petro Makes His Mark as Highly Regarded Musician and as Senior Systems Administrator in ITS**

By Kevin Schoenfeld, [kevin.schoenfeld@rit.edu](mailto:kevin.schoenfeld@rit.edu)

John Petro celebrated his five year length of service anniversary with RIT on February 26th. John has been a Senior Systems Administrator responsible for Solaris Systems in the datacenter. In addition, John is the primary administrator for the RIT Storage Area Network (SAN). He is responsible for its overall maintenance and the disk allocation for the associated servers. John is a key member of the TSS team.

John lives with his wife Kelly and dog, Max. He participated in his brother's wedding recently, where another RIT staff member joined the family. His brother married Jennifer Jones of RIT's counseling center. John and his brother are avid tennis players (doubles partners), and often participate in various tournaments around the Rochester area.

John is also an active musician. After double majoring in Computer Science and Music at SUNY Oswego, he continues to pursue his interests in music while making a living in the IT industry. He is the first violinist in the Penfield Symphony Orchestra, and frequently plays in pit orchestras for local high school and community theater musical productions. Together, John and Kelly also run a music studio, where John teaches guitar and violin to 8 students, and Kelly teaches piano and voice.

Please congratulate John the next time you see him for his five years of service to the Institute!

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## **Eric Meddaugh Honored for Five Years as System Administrator & Engineer in Management of ASP/Cluster Computers**

*By Kevin Schoenfeld, [kevin.schoenfeld@rit.edu](mailto:kevin.schoenfeld@rit.edu)*

Eric Meddaugh celebrated his five year length of service anniversary with RIT on May 29th. Eric has been with RIT as a Senior Systems Administrator/Engineer responsible for Solaris systems in the Data Center. Eric manages approximately fifty-five systems on a day-to-day basis. He is responsible for the design and implementation of our high availability application-service-providing Sun Cluster, as well as the development and deployment of a highly available pool of Solaris 10 virtual servers to support Student Systems Development and CLAWs, the ITS account and identity management system.

Eric and his wife Kate recently took up Geocaching; which is a “hide-and-seeK” type of activity with hidden stash found with the help of a Global Positioning System (GPS). So far, they have found 33 caches. They had gotten into geocaching with Kate’s interest in the outdoors, and Eric’s interest in electronics. It sounds like they are hooked, as Kate had hidden Eric’s birthday present this past year and only left him coordinates to find it.

Please congratulate Eric the next time you see him for his five years of service to the institute!

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## **New Challenges and Successes Represent Eric Warner’s 5 Years with ITS Division**

*By Kevin Schoenfeld, [kevin.schoenfeld@rit.edu](mailto:kevin.schoenfeld@rit.edu)*

Eric Warner celebrated his five year length of service anniversary with RIT on May 28th. Eric has been with RIT as a Systems Administrator responsible for Windows systems in the Data Center. Eric’s work runs the gamut of administering servers dedicated to a few critical business units to some of the campus-wide systems. Eric currently manages approximately twenty systems for ITS. He had originally started as part of the Telecom division before ITS and Telecom had merged.

Eric was married this past September to his wife Jill. Their honeymoon cruise took them to Key West, Belize, and Cozumel which they enjoyed immensely. He enjoys golfing, riding ATV’s and taking care of his dogs. For the first time this summer, he’ll be venturing into something new: vegetable gardening.

Eric is also a diligent student in the Networking, Security, and Systems Administration program at GCCIS. Interestingly enough, before heading into the world of IT he had once wanted to own a sporting goods store.

Please congratulate Eric the next time you see him for his five years of service to the institute!

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## **ITS Security Manager, Patrick Saeva, Celebrates Five Years with Division**

by Joanne Redmore, [joanne.redmore@rit.edu](mailto:joanne.redmore@rit.edu)

Please join ITS in congratulating Patrick Saeva on five years of service with RIT!

Patrick began his career at RIT as the ITS Program Manager, responsible for the ITS Program Management Office. During that time, Patrick oversaw the development and implementation of the ITS Project Lifecycle. Along with his project oversight responsibility, he also managed the successful implementation of several projects. Some of the larger scale projects were the ITS Storage Area Network and Campus Wireless.

In 2004, Patrick was reassigned to the Office of the CIO, responsible for building an Information Security Program for ITS. As the ITS Security Manager, Patrick still maintains an active project management role for ITS, recently managing the Anti-SPAM project. Other security duties include technology evaluation and implementation, risk assessment and management, and incident handling and remediation.

Patrick holds memberships in Leadership Rochester, Infraguard, and Information System Audit and Control Organization (ISACA). He also volunteers for the American Cancer Society and is a member of the National Ski Patrol.

Congratulations to Patrick for his achievements and our thanks for being a dedicated and supportive member of ITS!

## **ITS Salutes Student and Co-op Employees**

*Nearly 300 Students Provide IT Customer Service Across Campus*

Each year an exceptional team of young people join ITS as part of our working groups to serve faculty, staff and their student-peers on campus. From computer labs to desktop support calls, from work with the telecommunications and networking staff to troubleshooting customer calls at the ITS HelpDesk, the student employees are a group to be proud of – we salute their work, their dedication and their skills. Many of our student employees will graduate this year, many others will return to ITS in the fall. To those heading off to new adventures, ITS congratulates you and wishes you well. To those returning, we're looking forward to another outstanding year.

### **From the ITS HelpDesk**

Carlton Bonney  
Gerald Brunelle  
Anthony Corbett  
Kyle Farnung  
Lindsey Mark  
Jim Phipps  
Nathan Prosser  
Andrew VanHise



Matt Kotsenas  
Alan Stuart  
Peter Franklin  
Eric Wamsley  
Tomer Ben-Evi  
Steve Nelson  
Clark Cianfarini  
John Lukasiewicz  
Stefania Patania  
Peter Roman  
Raymond Durkin  
Vanessa Lot  
Rangtiem Hoompwap  
Cheryl Chan

**From Resnet**

Barfchin, Heewa  
Baumbach, Marc  
Michael Bianculli  
Danielson, Eric  
Feldman, Ethan  
Ferguson, Knycos  
Ferrier, Jym  
Goffin, Mike  
Jordan, Sean  
Lanning, Scott  
Larivee, Robert  
Lo, Jackie  
Mosley, Aaron  
Muttitt, Michael  
Poukish, Schuyler  
Ramirez, Brandon  
Robinson, Colleen  
Sanera, Devin  
Steen, Richard  
Sullivan, Brian  
Taber, Matthew  
Tufts, Thomas  
Wright, Kelsey  
Wurster, Andrew

**From Web Services**

Eric Wastl

**From the Data Center and Technical Support Services**

Heather Klem

Neil Carvalaho  
Chris Moyer  
Dale Seth  
Karl Voelker  
Brian Calkin

**From Administrative Services**

Bethany Klein

**From Desktop and Computer Lab Support (216)**

Ali, Syed  
Amin, Vivan  
Anazalone, Jillian  
Arnold, Kevin  
Balasubramanian, Guru  
Banviat, Gurmitsingh  
Barfchin, Heewa  
Behara, Yumuna  
Berbach, Jared  
Bhupathiraja, Gokul  
Bijjala, Nagaraj  
Blagovirnyy, Roman  
Bradley, Johnathan  
Bragg, Natalie  
Campbell, Margaret  
Canavan, Kevin  
Chandu, Kartheek  
Chaphekar, Amruta  
Chen, Sharon  
Cherry, Alexandra  
Chinta, Vinay  
Choi, Myong  
Chopra, Neha  
Chrash, Rachel  
Christie, Ami  
Colbert, Lee  
Cole, Stephanie  
Cornwell, Brigitte  
Davis, Ryan  
Davis, Thomas  
DeCausemaker, Jeremy  
Deshmukh, Harshad  
Deshmukh, Rohan  
Devine, Derek  
Dingler, Megan  
Dirmyer, Richard



Doolin, Nicholas  
Dortch, Celena  
Doty, David  
Dupont, Jon  
Dutcher, Marcy  
Edmonson, Stephen  
Edwards, Richard  
Elbaraka, Taoufik  
Felton, Nathan  
Ferguson, Michael  
Gadi, Hitesh  
Gagne, Steven  
Gauthhaman, Jahanavi  
Gan, Xuyun  
Gentry, Sarah  
Gilson, Ross  
Gonzalez, Miguel  
Goodnight, Adam  
Grande, Corinne  
Griniuk, Anna  
Grover, Kapil  
Gupta, Rahul  
Gupta, Saru  
Hamre, William  
Hankey, Corey  
Harner, Donald  
Heise, Jon  
Helming, Christopher  
Heppen, Eric  
Herbst, Justin  
Hermann, Erik  
Herman, Gregory  
Hodulich, Lauren  
House, Victoria  
House, William  
Hsu, Chen-Ni  
Huang, Chun Hsiang  
Huang, Eugenia  
Husain, Mustafa  
Huynh, Regina  
Ilarazza, Pricilla  
Jain, Gaurav  
Jaisinghani, Saraj  
Jassel, Jagmeet  
Jin, Rui  
Johnson, Joy



Jose, Jophy  
Kalia, Keerti  
Kapania, Rekha  
Karaca, Timucin  
Kaushik, Medha  
Kaushik, Nagender  
Kellye, Patrick  
Kent, Matthew  
Khawaja, Mohmed  
Khullar, Rajat  
Khurana, Bhuvan  
Kinariwala, Rashmi  
Kingsbury, Sandra  
Klemencic, Michael  
Kotz, Eric  
Kreyling, Conrad  
Kruss, Daniel  
Le, Trieu  
Lee, Jennifer  
Lee, Joshua  
Leffler, Edward  
Leith-Tetrault, Phil  
Leven, Ben  
Licht, Jacqueline  
Ludwick, Andrew  
Lugemwa, Francis  
Luong, Danh  
Luong, Minh  
Tom Lusty  
Madhaven, Anand  
Mahe, Gwendal  
Mahoney, Michael  
Malhotra, Nitin  
Maloney, Bridget  
Manglam, Sanjay  
Martin, Edward  
Mason, Julie  
Mehta, Vareshvar  
Mehta, Varun  
Michaels, Alan  
Migia, Andrei  
Mills, Daniel  
Mishra, Mandapi  
Mittiga, David  
Monti, Christopher  
Moses-Eichler, Michael

Narne, Harsha  
Nathany, Sumit  
Nelson, Colin  
Nemmer, Kathryn  
Newcomer, Justin  
Nieman, Jeremy  
Odze, Sara  
Pandhe, Ankur  
Parameswaran, Bharat  
Parmar, Harman  
Patel, Aakruti  
Patil Sujit  
Patil, Sureshkumar  
Pearson, Ted  
Pelletier, Enille  
Penmatsa, Sreekanth  
Perry, Nicole  
Pham, Ngan  
Poehtrager, Thomas  
Prakhya, Sri Hemanth  
Radhakrishnan, Jayadevan  
Rathour, Ashish  
Reeves, Renee  
Resto, Angel  
Richardson, Daren  
Rivera, Ana  
Rivera, Johnathan  
Rohilla, Kunal  
Romanyuk, Halyna  
Romero, Marcos  
Russell, Shawn P.  
Sachdev, Sachin  
Sakhrani, Karan  
Salavarrieta, Jennifer  
Sanap, Mansi  
Sandhu, Karan  
Sanghi, Gaurav  
Santos, Patrick  
Sawyer, Nathan  
Scherer, Samuel  
Schmitt, Joseph  
Shah, Bhavesh  
Shah, Milan  
Shah, Neha  
Shah, Nirmalbhai  
Shah, Viral



Shah, Vishal  
Shahid, Talha  
Shayko, Nicolas  
Sherwood, Mike  
Sijapati, Bigyan  
Simon, Andrew  
Singh, Navneet  
Slater, Ken  
Smagner, Jessica  
Smolenski, Tom  
Solel, Daniel  
Sondhi, Aradhna  
Srimal, Sourav  
Strelau, Phillip  
Stomel, Pamela  
Sullivan, Sean D.  
Sullivan, Sean R.  
Suri, Nimit  
Swart, Jason  
Tapigue, Serge  
Taylor, Austyn  
Thammineni, Vamishidhar  
Tran, Minh H.  
Tran, Minh Thu  
Trinh, Linh  
Tseng, Han-Yi  
Vaid, Ankur  
Vaithiyam Krishnram, Ramesh  
Varghese, Geno  
Ventura, Paul  
Vereecke, Douglas  
Vijasekaran, Shivasankar  
Walia, Amit  
Webby, Ferris  
White, Jacqueline  
Williams, Chris  
Witkowski, Brian  
Wu, Wendy  
Wurster, Andrew  
Zenkel, Philip  
Zimmerman, Joshua

**From Desktop Support**  
Alt, Michael



Bopp, Chris  
Burrough, Matthew  
Cai, David  
Campbell, Matthew J.  
Carroll, Robert  
Chan, Clement  
Deverill, Dylan  
Fairchilds, Mark  
Getta, Daniel  
Giard, Nick  
Giebel, Katie  
Gioia, Chad  
Gonzalez, Reynaldo  
Gould, Russ  
Heise, Jon  
Hossain, Sakhawat  
Howland, Alex  
Kerby, Eric  
Kurdziel, Michael  
Lindiakos, Fotios  
Losh, Steve  
Magliocco, Kathleen  
McKeegan, Curtis  
Mills, Jessie  
Norris, Kathryn  
Olin, Joshua  
Sharer, Jonathan  
Spielman, Jesse  
Williams, Jonah  
Wolf, Edward

**Wilson Magnet Interns**

Allen Vanderlinde  
Michael Scipioni  
Andrew Hollister  
Karla Molinero

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